



# Warranty

We at Integral Builders are concerned about the performance of our products and the quality of its installation. Our future as a business is dependent on satisfied customers and unfailing performance of our products and their proper installation. Our goal is to provide you with a roof system that will perform to your satisfaction for many years to come.

The steel that we use does have a 40 year paint warranty that warrants against defects or failure in the metal. This warranty is provided by "Valspar", the company that puts the exterior coating on the metal. Every customer is concerned that the installation process not only meets their expectations but also is capable of exceeding the 40 year product warranty.

We as Integral Builders feel confident of our ability to completely satisfy your expectations in regard to the installation, in fact we guarantee it. That is why the last 40% of the contracted price is not due till the project is complete and you are satisfied.

Because we are a small business, we are hesitant to proclaim a 40 year warranty on our labor. Not because we believe that our installation is incapable of performing for that amount of time, but who of us can honestly declare that we will be capable of fulfilling a warranty in 40 years.

As always, the most reliable source for questions about any warranty on labor is found in one's customer base. We feel that our customers will be the most accurate in proclaiming our ability to fulfill all warranty questions for you.

We do offer a 100% satisfaction guarantee for 3 years. However rather than put a time limit on it, we would prefer that if you ever have any trouble at all, please give us a call and we will do our best to correct the problem.

Thank you for choosing Integral Builders. We appreciate the opportunity to work for you. Your satisfaction of our products and performance is our goal. Please let us know if there is anything we can do for you.

Thanks,  
Jon & Josh